



# Third Party Data Processors

## Third Party Service Providers

We may pass your information to our third-party service providers, agents, subcontractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (for example to send you mailings). However, when we use third party service providers, we disclose only the personal data that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own purposes. please see the relevant section below based on the purpose of information.

### General/Sales Enquires and Demo requests

We ask you for your personal details including name and contact details, this is for the purpose on contacting you as requested and you have the option to allow us to keep your details, so we can contact you in the future if we feel the services we provide may be of interest to you; we do not pass or sell your details to other parties for any reason than our business contact to you.

#### GENERAL/SALES ENQUIRES: THIRD PARTIES AND THE DATA SHARED WITH THEM

**ZOHO Corporation**, provides our ZOHO CRM service. Personal data is stored with this service provider but is not available for their use, data is stored and transmitted using encryption.

**Campaign Monitor**, provide our email marketing and automation service, personal data is stored with this service provider but is not available for their use, data is stored and transmitted using encryption.

#### VENPOSCLOUD SERVICES PERSONAL DATA WHEN YOU USE OUR VENPOSCLOUD SERVICES AS A CLIENT

As a client your personal data in the form of contact and payment details are stored to allow us to provide services to you, some data at times is passed to third parties to assist us in performing those duties, those parties are not permitted to use that data for their own purposes, at no point is your data sold to other parties.

### VenposCloud Services: Third Parties and the data shared with them as a client

**Christie Group Plc** are the holding company of Vennersys Ltd they and other subsidiary companies in the group provide business support to Vennersys, at times these companies may have personal data shared to allow them to support Vennersys Ltd on your behalf.

**Optomany, Payment Sense, Dojo, Paypal, Stripe, Capita and Gocardless**, are card payment gateways, your personal data will be passed to these service providers to allow payments to be processed on your behalf.

**ZOHO Corporation**, provides our ZOHO CRM service. Personal data is stored with this service provider but is not available for their use, data is stored and transmitted using encryption.

**Campaign Monitor**, provide our email marketing and automation service, personal data is stored with this service provider but is not available for their use, data is stored and transmitted using encryption.

Equipment and consumables suppliers, **POS sales**, consumable and delivery companies, **XPD, TNT, Post office**, to fulfill orders for equipment you request from us.

### **PERSONAL DATA WHEN YOU ARE A CUSTOMER OF A CLIENT**

As a customer of one of our clients, the data stored in VenposCloud is managed by the Data controller, our client, we act as a processor, in the VenposCloud your data is stored on encrypted disks within the EEA European Economic Area, all data transfers are performed via encrypted methods, some data is shared with 3rd parties for the purpose of providing the services to you.

### **THIRD PARTIES AND THE DATA SHARED WITH THEM WHEN YOU ARE A CUSTOMER OF A CLIENT**

**Optomany, Paymentsense, DoJo, Stripe, Paypal, Capita, Gocardless** are card payment gateways, personal data information is passed to these service providers to process your payment, the card holder data is entered directly onto the service providers webpages and transmitted using encrypted methods.

**Comtek Accounts Ltd** operating as Simplypostcode, provide postcode/address lookup, data is not stored but only address information which is transmitted using encrypted methods.

**AWS**, provide data centre facilities, database services, windows application firewall services and log analysis for VenposCloud, as such some personal data may be passed to them, data is transmitted using encrypted methods within the EEA (European Economic Area) and encrypted when stored, AWS do not access the data for any purpose other than the automated processing of the data to ensure adherences to security controls under PCI DSS compliance (Payment Card Industry Data Security Standards).

### **CHANGES TO THIS PRIVACY NOTICE**

We keep our privacy notice under regular review. This privacy notice was last updated on 21 January 2025.

### **HOW TO CONTACT US**

If you want to request information about our privacy policy, you can email us or write to:

#### **Data Protection Officer**

Vennersys Ltd  
Centre House  
Court Parade  
Aldridge  
West Midlands  
WS9 8LT